

NINGBO KOMAES SOLAR TECHNOLOGY CO.,LTD
Additional Item(s) Excluded from Warranty Coverage

Warranty coverage does not apply when:

- a) The Product is improperly installed,
- b) The Product is installed in a mobile or marine environment, subjected to improper voltage or power surges or abnormal environmental conditions (such as acid rain or other pollution),
- c) The components in the construction based on which the module is mounted are defective
- d) External corrosion, mold discoloration or the like occurs
- e) Defects caused by the Product being subjected to any of the following: extreme thermal or environmental conditions or rapid changes in such conditions, corrosion, oxidation, unauthorized modifications or connections, unauthorized opening or repair, repair by use of unauthorized spare parts, accident, force of nature (such as lightening strike), influence from chemical product or other acts beyond KOMAES' reasonable control (including but not limited to damage by fire, flood, etc.)
- f) Death or injury to persons resulting from any cause other than negligence of KOMAES, its employees or representatives; and
- g) Incidental, consequential or special damages such as loss of use, loss of profits, revenues, business, goodwill, damage to reputation or expensed payable to a third party.

What to do to claim warranty: Ship prepaid to KOMAES. Be sure to have Proof of Purchase available such as the receipt. If you ship the Product, be sure it is insured and packaged securely. KOMAES will not be responsible for the costs of transportation for return of the Product or for reshipment of any repaired or replaced Product or costs associated with installation, de-installation or reinstallation.

In case of any discrepancy in a warranty-claim, a first-class international test-institute such as TÜV Rheinland in Cologne/Germany shall be involved to judge the claim finally.